

Reliant Auto Transport, Inc.

www.ReliantAutoTransport.com

1216 Wooded Creek Circle

Lewisville, TX 75067

Toll Free 866.901.7443

Local 469.549.7443

24/7 972.897.8627

Fax 972.692-8644

CONTRACT TERMS & CONDITIONS

The following is a contract between the carrier/broker, Reliant Auto Transport, Inc., herein referred to as **Carrier** and the customer _____, herein referred to as **Customer**.

Customer warrants that it is that registered legal owner of the vehicle, or that it has been authorized by legal owners to enter into this **Agreement**.

Customer agrees to pay the price initially quoted by **Carrier** for delivered vehicle(s), including all **COD** amounts and any additional charges that may result while being transported. Ex: unable to be driven due to mechanical failure. **COD**'s must be paid in form of cash, certified check, cashiers check, or money order.

Customer shall inform Reliant Auto Transport, Inc. if the vehicle is inoperable (unable to be driven under its own) or oversized/undersized (lift kit, lowering kit, after market parts, oversized tires, etc.) If **Carrier** is not informed prior to pick-up, all extra charges must be paid prior to deliver. The **Customer** shall prepare the vehicle for shipment including all non-permanent outside mounted luggage and other racks prior to shipment. No vehicle shall contain more than ¼ tank of fuel to adhere to **U.S. D.O.T.** safety regulations.

Carrier and its agents shall not be liable for leaking fluids, freezing, and any external antennas not tied down. Inspection of mechanical functions, exhaust systems, alignment, suspension or tuning of engine are not practical at time of shipment. Carrier and its agents shall not be liable for damages not caused by their negligence, including: damages caused by mechanical malfunction; defective or insufficient brakes, parking brake or parking gear; acts of God; damage caused by tie downs that break or tear due to vehicle's age or conditions; any damages caused by the loading or unloading inoperable vehicles; any convertible tops that are loose, torn, or have visible sign of wear and tear, bras, or any other type of canvas or material coverings; damage that is undetectable due to vehicle's dirty condition at the time of pickup. If the vehicle shall become inoperable during transit, addition \$100.00 will be charged to the customer.

Reliant Auto Transport, Inc. does not agree to transport the vehicle on any particular truck, nor in time for any particular events due to possible delays caused by weather, road conditions, mechanical problems, etc. **Carrier** shall use its best efforts to deliver the vehicle within 14 business days; however, because unforeseeable factors could delay delivery beyond 14 days, **Carrier** does not guarantee the date or time of delivery.

Vehicle should be free of any personal or household items. Carriers do not have permit to transport personal or household items. **Carrier** and its agents are not responsible for any personal items left in vehicle or for the damage cause to the vehicle from excessive or improper loading of personal items. The following items are not allowed to be in the vehicle at time of shipment: electronic equipment, money, plants, pets, alcohol, drugs, firearms, explosives, ammunitions, flammables, jewelry, fur, or contrabands. Please use common sense.

In case the owner or its agent is unavailable and/or unreachable on or 24 hours prior to the delivery scheduled date, storage and a redelivery charge may be assessed. **Customer** shall pay any and all costs including storage, towing and additional delivery costs incurred as a result of **Customer**'s breach of any warranty or obligation under this Agreement. **Customer** agrees to hold **Carrier** and its agents harmless of any costs, expenses, damages, losses and claims caused by **Customer**'s breach of any warranty or obligations under this Agreement. **Customer** shall not be entitled to refund for service rendered. Auto rental accruals will not be honored.

The vehicle will be covered by the **Carrier** or its agents' cargo insurance up to the vehicle's fair market value. Any claims for loss or damage must be noted and signed on the condition report at time of delivery. No exceptions. By signing the **Carrier** or agent's bill of lading/vehicle inspection sheet at destination without notation of damages shall be evidence of satisfactory delivery of the vehicle. Any claims of damages caused by assigned **Carrier** must be made within 5 days of delivery and must be reported to that designated **Carrier**. **Customer** will not seek to charge back a credit card or stop a check to offset any dispute for damage claim.

Customer has the option to cancel at any time prior to the vehicle being assigned to a transporter at no cost to the **Customer**. If the vehicle is assigned to a transporter before **Customer** cancels, **Carrier** will charge **Customer** the amount of \$50.00.

This supersedes all prior written and oral representation of **Carrier** and constitutes the entire agreement between **Customer** and **Carrier**. This agreement may not be changed or modified except in writing signed by officer of **Carrier**.

Customer Signature: _____

Date: _____

Printed Name: _____